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May 1, 2018

Jocelyn Boyd, Esquire Chief Clerk and Administrator South Carolina Public Service Commission 101 Executive Center Drive Columbia, SC 29210

RE: Application of Carolina Water Service, Inc., for rate increase, water and sewer services; Docket number 2017-292-WS

Dear Ms. Boyd:

I represent the Forty Love Point Homeowners' Association, an intervenor in this case. We testified at the hearing and included in our closing statement language specifying an agreement with Carolina Water Service.

Any final order by the Public Service Commission should include the following language under the section "It is therefore ordered that:"

"Carolina Water Service acknowledges that some of its customers in the Forty Love Point neighborhood have experienced problems with sewage backups. CWS has taken, and will continue to take, measures to address these customers' concerns. Furthermore, CWS and the Forty Love Homeowners' Association ("HOA") agree to cooperatively investigate the source and extent of sewage problems experienced by customers in Forty Love Point and formulate a plan to address them. The company is retaining an engineering firm to perform an assessment of the Forty Love Point system, and CWS will continue to work with DHEC and Richland County to determine whether issues with the latter's system may be affecting Forty Love Point. DWS and the HOA will report their findings to the PSC and ORS in six months."

I see some of this language buried in the body of the proposed order. This paragraph needs to be set apart and visible at the end of the order.

Thank you.

Sincerely, /s/Laura P. Valtorta

Cc: Charles Terreni; Scott Elliott; Jeffrey Nelson Florence Belser; James S. Knowlton